

MyLand Privacy Notice

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Who We Are

MyLand Company LLC (“**MyLand**,” “**Company**,” “**we**,” “**us**,” or “**our**”) values your privacy and the protection of your Personal Data. This Privacy Notice (**Notice**) explains how we collect, store, use, share, transfer, delete, and otherwise process information collected from or about you known as **Personal Data** (defined further below in this Notice).

Purpose of this Privacy Notice

This Notice describes the types of Personal Data that MyLand may collect or process, how we may use and disclose that Personal Data, how you may exercise any rights you may have regarding our processing of your Personal Data, and how you can contact us if you would like to exercise them or if you have any questions or concerns.

This Notice applies to Personal Data collected or processed by us:

- Through online activities (through our website (including myland.ag, try.myland.ag, get.myland.ag, and other domains associated with MyLand), newsletters, email, social media (including LinkedIn, Facebook, YouTube, Instagram, X/Twitter, and other social media platforms), and otherwise) (**Online Services**);
- In other situations where you interact with us, including but not limited to when you interact with us via telephone (customer service, sales, or otherwise), email, or SMS/text messages, or by interacting with us in person or attending our events (such products and services, together with Online Services, are collectively, the **Products and Services**);
- When we undertake employment recruiting activities; or
- Anywhere this Notice is posted or referenced.

MyLand may provide you with a different privacy notice in certain specific situations, in which case that privacy notice or policy will apply to the Personal Data collected or processed in that specific situation, rather than this one.

If you provide us with Personal Data related to anyone other than yourself, please note that you are responsible for complying with all privacy and data protection laws prior to providing that information to MyLand (including collecting consent, if required).



Please review this Notice carefully. To the extent permitted by law, by providing us your Personal Data or otherwise interacting with us, you are agreeing to this Notice and consent to the personal data processing described in this notice. If you do not agree with our policies and practices, it is your choice not to use our Products and Services or otherwise engage with us.

Personal Data Collected, Purposes, and Recipients

What is Personal Data?

Personal Data is any information—as electronically or otherwise recorded—that can be used to identify a person or that we can link to or associate with a specific individual, such as a name, address, email address, or telephone number. Personal Data in some countries can include information that indirectly identifies a person, even absent other identifying information.

Personal Data may include information considered sensitive in some jurisdictions, such as biometric information, genetic information, health information, financial account information, specific geolocation, ethnic or racial origin, information concerning your sex life or your sexual orientation, social security number, driver's license number, state identification card number, passport number, and other similar information. Personal Data that could be considered sensitive Personal Data under any law is indicated with a caret (^) in the chart below. MyLand only collects and processes sensitive data for the purposes stated herein and does not use such data to infer characteristics about you.

We will process any Personal Data we collect in accordance with law and as described in this Notice (unless, as explained above, a separate policy or notice governs). In some circumstances, if you do not provide us with certain Personal Data, there may be some Online Services that are unavailable to you.

The below table is a high-level summary of the types of Personal Data we may collect from you. Following that high-level summary is additional detail and information on how we collect, process, and use Personal Data and the potential recipients of your Personal Data, now and in the preceding 12 months. Some jurisdictions require us to state the legal bases for processing your Personal Data, which are the legally recognized reasons for processing your Personal Data, but please note that not all jurisdictions recognize all legal bases. The types of Personal Data we collect and disclose depends on your relationship with MyLand. Not all of the categories listed in the following charts may apply to you. If the nature of your relationship with MyLand changes, additional categories of Personal Data may also apply. MyLand does not use or disclose Personal Data or sensitive Personal Data other than for the purposes specified herein.

	Identity and Contact Information	Demographic Information	Video, Audio, and Recorded Information	Technical or Electronic Network Activity Information	Commercial Information	Professional, Employment, and Educational Information	Anonymized / De-Identified Data
	This may include name, email, phone number, etc.	This may include characteristics of protected classifications under some laws and may include age, gender, disability, income, interests, etc.	This may include photos, video, call, or chat recordings, etc.	This may include Internet Protocol (IP) address, browser, device type, etc.	This may include information about your relationship and transactions with us, account activity, etc.	This may include job title or position, employer, etc.	Data that removes individual Personal Data
Users of our Products and Services (including Farmers and their Collaborators)	X [^]		X [^]	X	X [^]		X
Service Providers and Their Employees, Agents, and Contractors	X [^]		X [^]	X	X [^]	X	X

Employment and Apprenticeship Candidates	X [^]	X [^]	X [^]	X		X	X
Children*							

Personal Data that may be considered sensitive is noted with a “[^]”. If required to do so, we will obtain your consent prior to processing your sensitive data.

*MyLand does not knowingly process Personal Data of children below the age of 16 without the permission of their parents or legal guardians.

Users of Our Products and Online Services

We may process your Personal Data when you (1) interact with us online, including through social media, email, online channels, and otherwise; (2) visit and interact with our website; (3) sign up for our newsletters or other informational or marketing materials; (4) contact us through phone, email, or otherwise; (5) submit inquiries to us, whether online or offline; (6) attend or participate in our events; and/or (7) complete a survey or other online questionnaire or form.

Examples of the types of data we process (*Personal Data that may be considered sensitive is noted with a “^”*)

Identity and contact information, such as:	• first and last name or unique pseudonym • honorifics and titles, preferred form of address • employer / company • email address • postal address • customer or account number • phone number • username or code and password[^], security answers[^], and user preferences
Demographic Information, such as:	• age • gender[^] • preferred language • approximate location • interests • recent subscriptions

Video, Audio, and Recorded Information, such as:	• Still images[^] • Video (including CCTV)[^] • recordings of online events[^] • recordings of your interactions with our Online Services, whether through email or otherwise
Technical or electronic network activity information, such as:	• Internet Protocol (IP) addresses (which may identify your general geographic location or company) • browser type and browser language • device type and operating system • advertising IDs associated with your device (such as Apple's Identifier for Advertising (IDFA) or Android's Advertising ID (AAID)) • MAC address • date and time you use our Online Services • communications metadata • Uniform Resource Locators, or URLs (i.e., website addresses) visited prior to arriving and after leaving our Online Services • activity and online behavior while on our Online Services and referring websites or applications, including pages or screens visited, features used, forms and other information you submit, records you view or edit, and searches you run, and your clicks on our site pages • data collected from cookies or other similar technologies^{***}
Commercial information, such as:	• purchases • order and request documentation • customer service records and correspondence • billing and payment information • bank account number and details[^] • credit and/or debit card number[^]

Anonymized / de-identified data:	• Anonymized and/or de-identified data is data for which your individual personal characteristics and information have been removed such that you are not identified or identifiable and the information is no longer considered Personal Data under data protection laws~
Where do we get the data? 	
• you directly • those authorized to provide Personal Data on your behalf, such as your authorized representative(s) • our affiliates, consultants, or service providers • your devices • our security systems (including CCTV) • third parties that provide access to information you make publicly available, such as social media • companies conducting research such as market research companies • business partners and other third parties that assist us in providing and improving our Products and Services • cookies tracked through HubSpot, Google Analytics, or other sources, on your devices	
Why do we process the data? 	

- to provide you with our Online Services
- to process transactions
- to communicate with you
- to administer our relationship with you or your organization
- to send you updates
- to register you for events
- to post testimonials
- to administer contests
- to customize content for you
- to identify and authenticate you
- to detect security incidents
- to protect against malicious, fraudulent, or illegal activity
- to ensure the appropriate use of our Online Services
- to improve our products and/or Online Services
- for short-term, transient use
- for administrative purposes
- for marketing, internal research, and development
- to make inferences for advertising and marketing (excluding cross-context behavioral advertising and targeted advertising)
- advertising and product promotion, including to contact you regarding programs, products, services, and topics that may be of interest or useful
- for quality assurance
- to comply with legal and regulatory obligations

What are the Lawful or Legal Bases of Processing?



- for the purposes of legitimate interests
- in preparation for or to perform a contract with you
- to comply with legal and regulatory obligations and to establish, exercise, or defend our legal claims and rights
- in circumstances where we have requested and received consent and for other purposes that may be required or allowed by law*

Who receives the data?



- MyLand, and our Affiliates
- your company / employer
- individuals or entities that you designate or instruct us to share your Personal Data with
- authorized representatives
- service providers
- third parties who assist with fraud prevention, detection, and mitigation
- third parties who assist with our information technology and security programs and our loss prevention programs
- third parties who assist with advertising and marketing efforts
- MyLand's lawyers, auditors, and consultants
- partners that assist us in providing or improving our Products and Services or help us improve our marketing or administration**

Service Providers and Their Employees, Agents, and Contractors



We may process your Personal Data if you are a current or prospective MyLand business partner, service provider, or vendor, or an employee, agent, or contractor of the same.

Examples of the types of data we process (*Personal Data that may be considered sensitive is noted with a “^”*)



Identity and contact information, such as:	• first and last name or unique pseudonym • honorifics and titles, preferred form of address • employer / company • email address • postal address • phone number • company ID number such as account number • username or code and password[^], security answers[^], and user preferences
Demographic information, such as:	• preferred language • date of birth or age • gender[^] • driver's license, state ID card, or passport number[^] • disability[^] • social security number[^]
Technical or electronic network activity information, such as:	• Internet Protocol (IP) addresses (which may identify your general geographic location or company) • browser type and browser language • device type • date and time you use our Online Services • advertising IDs associated with your device (such as Apple's Identifier for Advertising (IDFA) or Android's Advertising ID (AAID)) • Uniform Resource Locators, or URLs (i.e., website addresses) visited prior to arriving and after leaving our Online Services • Date and time you use our Online Services • activity and online behavior while on our Online Services and referring websites or applications, including forms and other information submitted, videos watched, shopping cart contents, your clicks on our site pages, and product descriptions read • data collected from cookies or other similar technologies^{***}

Commercial information, such as:	• request documentation • financial account number^ • bank account number and details^ • other payment information When MyLand collects payment account information from service providers or vendors, we collect the account name and account/routing numbers provided. In some cases, the account name provided may be an individual's name rather than a business name. MyLand does not independently verify whether an account is a personal or business account. To the extent any such information constitutes personal financial data under applicable law, it is treated as sensitive Personal Data and processed solely for the purpose of facilitating payment transactions. • tax identification number^
Professional employment and educational information, such as:	• job title or position • your employer, company with which you are associated, or principal • working location • work skills • employment history • graduate degrees • certifications • specialized training • responses to surveys and questionnaires • enrollment history for our education and training events • records of collaborations with MyLand • information from references • background checks^
Anonymized / de-identified data:	• Anonymized and/or de-identified data is data for which your individual personal characteristics and information have been removed such that you are not identified or identifiable and the information is no longer considered Personal Data under data protection laws~

Where do we get the data?



- you directly
- your employer, company with which you are associated, or principal
- your references and third parties that assist us in conducting background checks
- your devices
- our security systems (including CCTV)
- third parties that provide access to information you make available, such as social media companies
- business partners or other third parties that assist us in providing and improving our Products and Services

Why do we process the data?



- to provide you with our Products and Services
- to communicate with you
- to administer our relationship with your organization
- to send you updates
- to identify and authenticate you
- to customize content for you and tailor your experience when using our Online Services
- to detect security incidents
- to protect against malicious, fraudulent, or illegal activity
- to ensure the appropriate use of our Online Services
- to improve our Products and Services
- for short-term, transient use
- for administrative purposes
- for marketing, internal research, and development
- for quality assurance and to assist in training and development
- to procure third party products and services, including to manage and satisfy related third party contractual obligations
- to comply with legal and regulatory obligations

What are the Lawful or Legal Bases of Processing?



- for the purposes of legitimate interests
- to comply with legal and regulatory obligations and to establish, exercise, or defend our legal claims and rights
- in preparation for or to perform a contract with you or your employer
- in circumstances where we have requested and received consent and for other purposes that may be required or allowed by law*

Who receives the data?



- MyLand and our affiliates
- our customers
- your company / employer
- your references and third parties that assist us in conducting background checks
- third parties that assist us in conducting background checks
- authorized legal representatives
- third parties who assist with fraud prevention, detection, and mitigation
- third parties who assist with our information technology and security programs and our loss prevention programs
- MyLand's lawyers, auditors, and consultants
- partners that assist us in providing or improving our Products and Services or help us improve our marketing or administration**

Employment and Apprenticeship Candidates



We may process your Personal Data when you apply or are a candidate for employment or apprenticeship at MyLand.

Examples of the types of data we process



Identity and contact information, such as:	• first and last name or unique pseudonym • honorifics and titles, preferred form of address • employer / company • email address • postal address • phone number • username or code and password[^], security answers[^], and user preferences • contact information for related persons, such as authorized users of your account or designated representatives • Social Security Number[^]
Demographic information, such as:	• age or date of birth • gender[^] • preferred language • disability[^] • marital status • driver's license, state ID card, or passport number[^]
Video, Audio, and Recorded Information, such as:	• still images[^] • video[^] • recordings of your interactions with our Online Services, whether through email or otherwise

Technical or electronic network activity information, such as:	• Internet Protocol (IP) addresses (which may identify your general geographic location or company) • browser type and browser language • browsing and search history • device type, including device ID • date and time you use our Online Services • advertising IDs associated with your device (such as Apple's Identifier for Advertising (IDFA) or Android's Advertising ID (AAID)) • date and time you use our Online Services • Uniform Resource Locators, or URLs (i.e., website addresses) visited prior to arriving and after leaving our Online Services • activity and online behavior while on our Online Services and referring websites or applications, including forms and other information submitted, videos watched, shopping cart contents, your clicks on our site pages, and product descriptions read • data collected from cookies or other similar technologies***
Professional employment and educational information, such as:	• job title or position • your employer, company with which you are associated, or principal • working location • work skills • employment history • performance evaluations • graduate degrees • certifications • specialized training • responses to surveys and questionnaires • information from references • background checks^
Anonymized / de-identified data:	• Anonymized and/or de-identified data is data for which your individual personal characteristics and information have been removed such that you are not identified or identifiable and the information is no longer considered Personal Data under data protection laws~

Where do we get the data?



- you directly
- your employer, company with which you are associated, or principal
- your references and third parties that assist us in conducting background checks
- those authorized to provide Personal Data on your behalf
- your devices
- our security systems (including CCTV)
- third parties that provide access to information you make available, such as social media companies
- market research companies
- business partners or other third parties that assist us in providing and improving our Products and Services and in hiring employees and contractors

Why do we process the data?



- to communicate with you
- to administer our relationship
- to send you updates, including with respect to updates on new employment opportunities
- to identify and authenticate you
- to detect security incidents
- to protect against malicious or illegal activity
- for short-term, transient use
- for administrative purposes
- for marketing, internal research, and development
- to procure third party products and services, including to manage and satisfy related third party contractual obligations
- advertising and promotion, including to contact you regarding programs, Products and Services, and topics that may be of interest or useful to you
- to comply with legal and regulatory obligations
- to respond to law enforcement requests and as required by applicable law, court order, or governmental regulations

What are the Lawful or Legal Bases of Processing?



- for the purposes of legitimate interests
- to comply with legal and regulatory obligations and to establish, exercise, or defend our legal claims and rights
- to establish an employment relationship with you
- in preparation for or to perform a contract with you
- in circumstances where we have requested and received consent and for other purposes that may be required or allowed by law*

Who receives the data?



- MyLand, and our Affiliates
- your references
- individuals or entities that you designate or instruct us to share your Personal Data with
- third parties who assist with fraud prevention, detection, and mitigation
- third parties who assist with our information technology and security programs and our loss prevention programs
- third parties that assist us in hiring and conducting background checks
- MyLand's lawyers, auditors, and consultants
- partners that assist us in providing or improving our Products and Services or help us improve our marketing or administration**

Children



MyLand does not knowingly collect, maintain, disclose, or otherwise process Personal Data from minors below the age of 16 without the permission of such minor's parents or legal guardians.



*The legal bases relied upon by MyLand include those enumerated in applicable privacy laws. When required and allowed, we will seek to obtain your consent or authorization to process your Personal Data and only process your Personal Data upon receiving such consent. In such circumstances, your refusal to provide consent or authorization will have no adverse consequence on you. However, in some circumstances where consent is required, it may be impossible for MyLand to manage its relationship with you or provide you with the Products and Services absent your consent to process your Personal Data.

**In limited circumstances, recipients may include, (1) in the event of a sale, assignment, merger, consolidation, corporate reorganization, or transfer, to the buyer, assignee, or transferee; and (2) government or regulatory officials, law enforcement, courts, public authorities, or others when permitted by this Notice or required by law.

***Please see the [Marketing, Cookies & Tracking](#) section below for more information on how we use cookies and similar technologies.

~We will not attempt to reidentify you or anyone else from anonymized or deidentified data, and if we disclose it to third parties, we will require that they commit to not attempting to reidentify you or anyone else from the deidentified data.

Marketing, Cookies, and Tracking

Marketing Uses, Cookies, and Other Activities

To the extent permitted by applicable law, including in accordance with your consent where required by applicable law, we may engage in the following activities:

- We may use your contact details to contact you to determine whether you would like to initiate a business relationship with us or to send you marketing emails, chat messages, or personalized mail pieces. If you do not wish to receive such marketing communications, you may opt-out by declining to receive such communications when registering or in our subsequent communications by following opt-out or unsubscribe instructions included in the email or at other information collection points on the Online Services.
- We may display advertisements to you regarding Products and Services that we believe are relevant to you based on your activities on the Online Services or on other web or digital properties over time. Such advertisements may be shown on our Online Services or the online services of others. We may achieve this by using, and allowing third parties (e.g., Google, HubSpot, Meta, LinkedIn) to use certain cookies, eTags, pixels, web beacons, and other tracking technologies to track your activities over time on our Online Services and other online services. For more information about these activities and how to manage or opt-out of them, please see the below sections.
- We may make offers to you based on your activities across different Online Services, including activities on other web or digital properties).
- We also perform statistical analyses of the users of our Online Services to improve the functionality, content, design, and navigation of the Online Services.

Do-Not-Track Signals

Certain web browsers and other programs may transmit “opt-out” signals, also called a Global Privacy Control (or GPC) signal (we refer to these as “GPC Signals”), to websites with which the browser communicates. Our Online Services may recognize GPC Signals for visitors differently, based on the location of the visitor when they access our Online Services. For visitors that access our Online Services from jurisdictions that have laws requiring recognition of GPC Signals, we will recognize and apply the GPC Signal to inactivate Targeted Advertising and Social Media Cookies; it will not inactivate Required Cookies, Functional Cookies, and Analytics Cookies. For others, our Online Services may or may not recognize and apply the GPC Signal.

To turn on GPCs on your browser, go to your browser, open the Privacy or Security Settings, locate the GPC or other Opt-Out Preference Signal setting in your browser and turn it on. If your browser does not have this option, you will need to implement a browser extension that can send these signals.

Behavioral Advertising



Where allowed by law, as described above, we use your Personal Data to provide you with targeted advertisements or marketing communications we believe may be of interest to you. In some states, you may have the right to opt-out of these types of targeted advertisements. For more information about how targeted advertising works, you can visit the Network Advertising Initiative's ("NAI") educational page by going to <http://www.networkadvertising.org/understanding-online-advertising/how-does-it-work>.

Additionally, you can opt-out of some of these services by visiting the Digital Advertising Alliance's opt-out portal at: <http://optout.aboutads.info/>.

Opt-out of Sale, Sharing, Targeted Advertising, or Limit the Use of Sensitive Data

Certain of MyLand's practices may be considered the sale or sharing of Personal Data under certain applicable laws. You may have the right to opt-out. To exercise these rights, please see the [Your Rights Regarding Your Personal Data](#) section below, or submit a Do Not Sell or Share My Personal Information request directly at: https://nnbyc.share-na2.hsforms.com/2p45VSgvLQqqxhJ1B_oELFg

Third Parties

Service Providers

Service providers acting on our behalf must execute agreements requiring them to maintain confidentiality and to process Personal Data as necessary to perform their functions in a manner consistent with this Notice, other applicable privacy notices, and as explicitly permitted or required by applicable laws, rules, and regulations.

Combination of Data with Data Received from Third Parties

We may combine information we collect, including Personal Data, with Personal Data that we may obtain from third parties.

Use of AI and Third-Party Platforms

MyLand uses third-party platforms to collect, store, and process Personal Data in connection with our business operations and marketing activities. These platforms include HubSpot (customer relationship management and marketing automation), Google Analytics (website analytics and tracking), and Claude by Anthropic (AI-assisted analysis of customer data for communication and marketing purposes). Personal Data processed through these platforms is used solely to improve our communication processes and to provide marketing and services that are relevant to you. MyLand does not sell your Personal Data. You may request removal of your Personal Data or opt out of the sale or sharing of your Personal Data by submitting a request at https://nnbyc.share-na2.hsforms.com/2p45VSgvLQqqxhJ1B_oELFg or by contacting us at info@myland.ag. Each third-party platform's privacy practices are governed by their respective privacy policies.

Links to Other Websites

Our Products and Services may contain links to other websites, applications, products, or services that are not owned or operated by MyLand, such as social media websites and

applications like LinkedIn and X. You should carefully review the privacy policies and practices of other websites, products, and services as we cannot control and are not responsible for privacy policies, notices, or practices of third-party websites, applications, products, and services.

Your Rights Regarding Your Personal Data

Please note that in many circumstances, we cannot effectively do business with you without processing some Personal Data about you (e.g., your contact information).

To the extent that the state in which you live has a privacy law that requires us to offer some or all of the following rights to you, we will provide the following rights to you based on your state's law:

- To request access to and a copy or representative summary of or to know about your Personal Data, including to provide your Personal Data directly to another organization, i.e., a right to data portability;
- To request that we correct your Personal Data;
- To request that we delete your Personal Data;
- To request a list of the categories of third parties or the third parties to which your Personal Data is disclosed;
- To request that we limit the processing of or to opt-out of the processing of your Sensitive Personal Data;
- To opt-out of sharing your Personal Data for cross-context behavioral advertising or targeted advertising;
- To opt out of the use of automated decision-making technology when processing your Personal Data;
- To appeal the denial of a request; and
- To lodge a complaint with the privacy authority in your jurisdiction.

To exercise these rights, please contact us at info@myland.ag or 877.556.3774. If we deny your request, you may appeal our decision by contacting us at the same email address or phone number and indicating that you are appealing a prior decision on a privacy request. We will review and respond to your appeal in accordance with applicable law.

To learn if you have the above rights in the state in which you live and to exercise any of these rights with respect to your Personal Data, please contact us. We will not discriminate against you for exercising any of the rights described above, although we may not be able to continue to provide you Products and Services or it may otherwise affect the way we are able to interact with you.

We will make reasonable efforts to respond promptly to your requests in accordance with applicable laws. We may, after receiving your request, require additional information from you to honor your request and verify your identity. Please be aware that we may be unable to afford these rights to you under certain circumstances, such as if we are legally prevented from doing so.

In the event you wish to make a complaint about how we process your Personal Data, please contact us at info@myland.ag and we will handle your request as soon as possible. Even if you make a complaint to us, you may always lodge a complaint with the relevant authority in your location.

Safeguarding Personal Data

Consistent with applicable laws and requirements, MyLand has put in place physical, technical, and administrative safeguards designed to protect Personal Data from loss, misuse, alteration, theft, unauthorized access, and unauthorized disclosure consistent with legal obligations and industry practices. However, as is the case with all websites, applications, products, and services, we unfortunately are not able to guarantee security for data collected through our Products and Services. In addition, it is your responsibility to safeguard any passwords, ID numbers, or similar individual information associated with your use of the Products and Services.

How Long Your Personal Data Will Be Kept

We generally retain the categories of Personal Data discussed herein for as long as needed for the specific business purpose or purposes for which it was collected or obtained, and as outlined in this Notice. In some cases, we may be required to retain Personal Data for a longer period of time by law or for other necessary business purposes. Whenever possible, we aim to de-identify the information or otherwise remove some or all information that may identify you from records that we may need to keep for periods beyond the specified retention period. The criteria used to determine our retention periods include: (i) the length of time we have an ongoing relationship with you; (ii) whether there is a legal obligation to which we are subject that affects the Personal Data; and (iii) whether retention is determined to be necessary or advisable for MyLand due to applicable statutes of limitations, litigation, or other legal or regulatory obligations. MyLand takes reasonable steps to dispose of Personal Data upon the expiration of retention periods taking into consideration these litigation, legal, or regulatory obligations.

Changes to This Privacy Notice

We reserve the right to change this Notice from time to time. We will alert you when changes have been made by indicating the date this Notice was last updated as the date the Notice became effective or as otherwise may be required by law. It is recommended that you periodically revisit this Notice to learn of any changes.

Contact Us



If you have questions or comments about this Notice or about how your Personal Data is processed, please contact us by one of the methods below:

Email: info@myland.ag

Phone: 877.556.3774

We will make reasonable efforts to respond promptly to your requests in accordance with applicable laws. We may, after receiving your request, require additional information from you to honor your request and verify your identity. Please be aware that we may be unable to afford these rights to you under certain circumstances, such as if we are legally prevented from doing so.